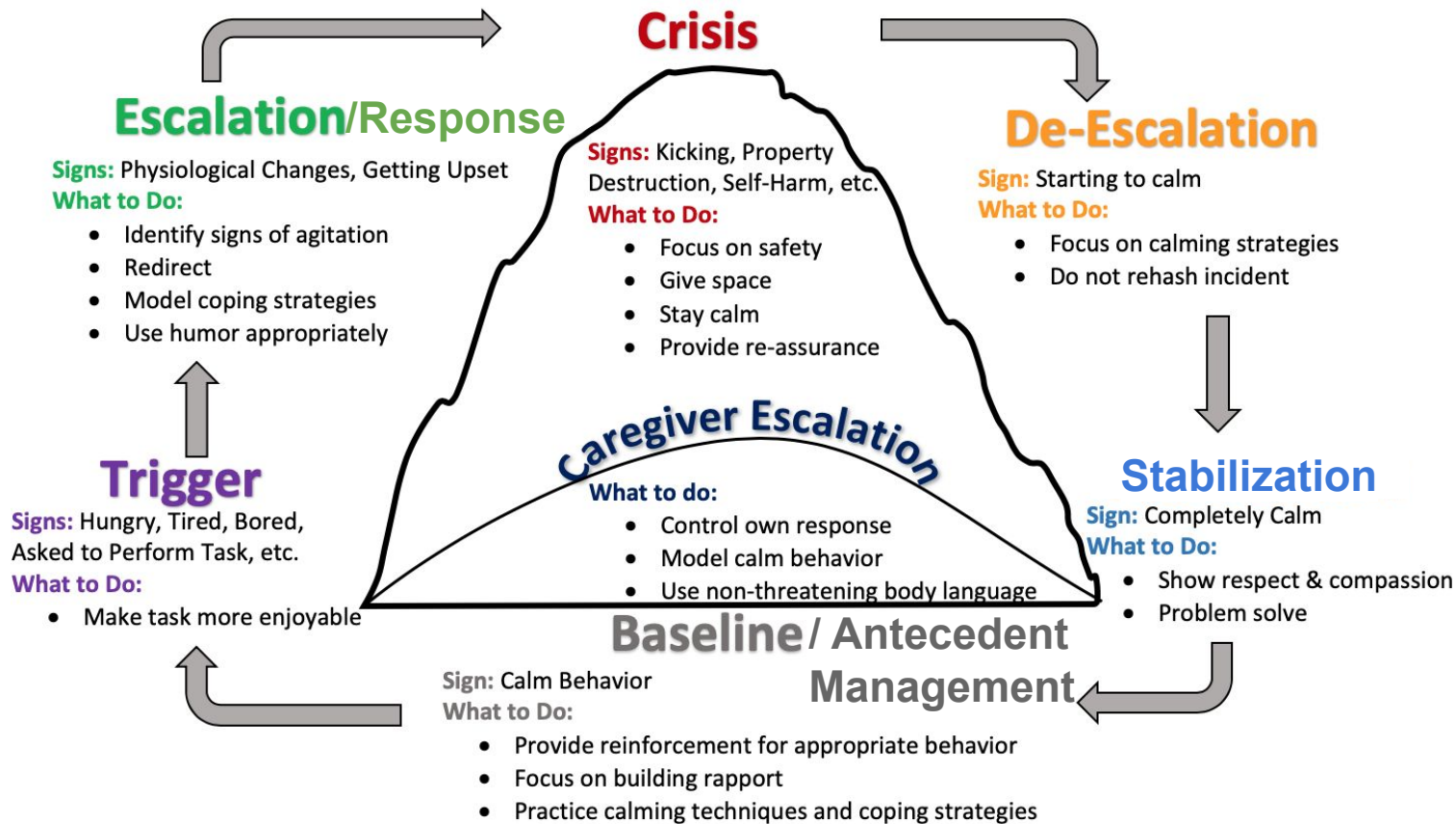


ESCALATION CYCLE



MAP YOUR OWN ESCALATION CYCLE

